



# CARE4 Update

What you need to know

October 14, 2021

**ED Tracker Viewing Notes:** As of October 8, Providers and staff are now able to view each other's notes on the ED Tracker. Physicians will continue to have the "yellow sticky note" on their tracker and nursing staff now have a new column that allows them to enter comments/notes. Please remember, any urgent communication should still happen verbally between teams.

**HRM/Web MD:** We are pleased to announce that we have successfully completed testing with Ontario Health well ahead of schedule. Reports that were delivered to physician offices via fax during the suspension period (September 19 to October 11) were held in a sequenced queue and have now flowed to HRM. Until Monday, family physicians and specialists will receive reports through both HRM and faxing (digital or paper) to ensure the information is flowing as designed. Physician's offices will manage the reconciliation of the HRM reports that match the previously received faxed copies, and ensure required patient follow-up has been completed.

## Tip Sheets

- [Materials Management Requisition Approvals Process](#) \*NEW\*
- [Web Client Download](#) \*NEW\*
- [Viewing Activities of Daily Living Documentation](#) \*NEW\*
- [Functional Independence Measure](#)
- [Setting Printer Preferences](#)
- **RVH ONLY** [IOOF Patient to ED and Return to IOOF Workflow](#)
- [Manage Transfer](#)

## Accessing Support

### Refer to Resources



Refer to the CARE-4.ca website or CARE4 Project app to access to tip sheets & training materials.

### Superuser or CAREbot



You and your colleagues are becoming the experts! Share your knowledge with others and ask for help if you need it. Speak to your Superusers and CAREbots as they return to their regular shifts.

### Call for urgent support



If an urgent problem arises within Expanse that prevents you from providing safe patient care, call your local IT Service Desk and your call will be re-routed to the Regional Expanse Clinical Support Line.

Visit [CARE-4.ca](https://care-4.ca) or download the CARE4 app to access valuable GO LIVE information

