

Hello,

We are pleased to announce the patient portal, **my health care**, is available across our four partner hospitals at Collingwood General and Marine Hospital (CGMH), Georgian Bay General Hospital (GBGH - Midland), Headwaters Health Care Centre (HHCC - Orangeville) and Royal Victoria Regional Health Centre (RVH - Barrie) providing patients, families and caregivers easy access to medical records, lab results and appointment information.

The **my health care** patient portal is a fully integrated component of MEDITECH Expanse. Health information is seamlessly connected from Expanse and delivered through the portal to patients, giving them the opportunity to be fully engaged in their own **my health care** journey. From any device, patients can log in to the portal and view their health information obtained from all four hospitals from April 1, 2022, forward. They can also download, print and share their information as they wish.

We want to ensure you are well equipped with the tools needed to support patients who have a **my health care** patient portal account. In our Physician's Tool Kit, we have included materials to fully support you and your patients.

Please find included in this kit:

- Posters for your patient waiting areas
- Postcards
- Brochures
- Physician FAQs
- Physician Infographic
- Stopping Info from flowing page – for providers who use MEDITECH Expanse

Thank you for supporting the launch of this exciting initiative that will give patients the ability to better manage and participate in their own care.

If you would like more information, or would like more supplies for your office, please contact the **my health care** support team by email at [PortalSupport@myhealthcareportal.ca](mailto:PortalSupport@myhealthcareportal.ca) or call 705-797-2955.

Respectfully,

**Rachel Kean,**  
Chief Quality & Privacy  
Officer and Project  
Sponsor

**Dave Brewin,**  
Regional Chief Information  
Officer