CARE4 MODULE NAME: OM (Order Management) Home and Community Care (HCC) Referral

Overview

This document provides instructions on how to enter a Referral for Home and Community Care (HCC) using the OM and PCS Module.

		⊙ Orders			
Physicians will initially enter the or	rder	CURRENT	-	ENTER	
Referral Home&Community Care	MRP			Add New	Ø
Request that will show on the Nur	se's	Favorites	▼ Q. Search Al	Ú.	
Worklist.			ommunity Care MRP	Request	
		Drder		New	
		*Reason for Referral:	IV meds a	at home	
		Comment			
Include 🗹 Interventions 🔲 Outcomes 🥅 Medica	tions 🦳 Regulatory	ţ.	This is a the nurse	notification to that the Home	
Look ahead 8 🌲 hours			and Com	munity Care	
Care Item	🖉 🕤 😨 Last Done	Status/ Today Due 16:52 NOW	Referral (Order is	
Ao Initiate Home & Community Care Referral	Order 0	-7m 🕒 🗸	required		
Click on "Document" to open up					
"Yes" beside "Enter Home &	Interventions Initiate Home	& Commu 0			
Community Care (HCC) order to trigger the order.	 Assessments Home and Co Care Ref 	ommunity			
Click on "Save and Exit"	Hote Orde Home Enter Comm (HCC)	& Community Care (HCC) Home & Tunity Care order	Order is required	for the referral to be sent to	RM&R
ConfirmationX		Enter "Ye	s" to trigger a Hor	me & Community Care (HCC)	order
Would you like to update the status of intervention Initiate Home & Community Care Referral to Complete? Sh	Confirmation ould be comp om Worklist.	will pop-up aski bleted. Click "Ye	ing if the In es" and it wi	tervention ill be removed	
Tes NO					



The Order pop-up will be triggered showing the order that will open up. Click on "OK" on the bottom right.

Provider Castillo,James Mt,Meditech Provider Group Other Provider Ente

triggered II open up.	Suggested Orders/Interventions/Prob Computrition,Seven Cc 75 M 12/12/1945 1. ADM IN VIOOF 100F.233A-1 AI		Jeems VA00056 Lode Status Not Ordered No Hx Avail VA00056 .73m 81.647kg BSA:1.98m² BMI:27.4kg/m² None None Jllergy/Adv: lactose, Sugars, Metabolically Active None				
om right.	✓ Type	Suggestions	i munity Caro	Action	Enter Hom	Trigger	
		Order Referral Home and Community Care Order Now Enter Home & Community					
	_	Triagor		Answer	Reason	Accorer	
	Ente	r Home & Community Car	e (HCC) orde	Yes F	Found to Yes	Home and Comm	
	Sele	ct Action er Now					
r Default Provider and So	urce						
		Source					
	Cond	litional					
	Medi	cal Directive					
	▼ Prefe	erence Card					
	▼ Teler	phone Read Back (e-Sign)					
	Ther	apeutic Assess/Protocol					
	Verb	al Order (e-Sign)					

Ordering Provider and Source is required. MRP will default in and choose "Written Order"

The Referral Home and Community Care order is required by HCC to open the case within their system. There are required fields that need to be entered. All sites except for Headwaters will use this order (see below for Headwaters).

	Manage Order List		
🕡 Order	Status	Start/Stop	
- Referral Home and Community Care			
✓ Order	New*	Mon Sep 06 17:01	*Edit
*Infection Control:			-
Other Infection Control:			
*Estimated Date of Discharge:			
*Primary Language	English		
*Speaks and Understands English:	Yes		
*Interpreter Required:			
*Referral Type:			

The fields can be edited from the Manage Order List or click on "Edit" button

Order	
Referral Home and Community Care	Order
* Infection Control:	Other Infection Control:
* Estimated Date of Discharge:	07/09/2021
* Primary Language	English
* Speaks and Understands English:	Yes
* Interpreter Required:	No
* Referral Type:	Home Care
* Relevant Diagnosis for Referral:	Sepsis
* Reason for Referral:	IV meds at home
*** / 10 /	
" Medical Orders:	Faxed to CCAC

Some information will default in from other sources. Complete all the required fields and once the order is saved the information will be interfaced to LHIN.

Please note that the MD form with the actual treatment required still needs to be faxed

The LHIN will send a message back that will populate on the status board under "HHC" with details regarding the referral

MAR	TAR	HCC	TR/DC	Hold Q
22:38 sodiu 17:00 atorv 20:00 dalte 21:00 DULox		ACC Re	DC	
	ACCEPTE Referral	ED - CCAG	C Accept	ts



Headwaters Only: The order that will be triggered is called Referral Home and Community Care (LHIN). The fields can be edited from the Manage Order List or click on "Edit"

		Manage Or <mark>d</mark> er Li	st			
🕢 Order				Status	Start/Stop	
- Referral Home and Community Care	e (LHIN)					
✓ Order			New*		Mon Sep 06 17:04	*Edit
Reason for Referral:						
*Estimated Date of Discharge:						
History of Diabetes						
Blaylock Score						
Family Physician			Sogoal Kad	hooie		
Order				n Drive		
order				II DIIVE		
Referral Home and Community	Care (LHIN) Order)99		
		Current Medical Condit	ion	orney		
* Reason for Referral:	IV meds at home			<u></u>		1 1.6. 10 1.
Comment:				Some	information wil	i default in
* Estimated Date of Discharge:	07/09/2021			f		
History of Diabetes				Trom o	ther sources. C	Jompiete a
Playlock Score				460 400	wired fields an	d a n a a tha
Biaylock Score				Ine rec	juirea neias an	a once the
Family Physician	Sogoal Kachoole					ormotion .
Health Card Number					s saved the m	ormation v
Street Name	201 Georgian Drive				ationally and for	
City	Barrie			automa	alically get lax	
Patient Phone Number	(999)999-9999					
Notify	OM,SDM 44					
Relationship	Power Of Attorney					
Phone Number	12345678					

