Messaging to Providers

Clinical messaging provides a **one-way** communication tool for allied health/nursing to share information with providers. These messages may be used to draw attention to certain issues, or make recommendations regarding a patient's care as appropriate.

REMINDER: Professional judgement must be used to determine whether it is appropriate to use the messaging system to share information. Urgent issues that require immediate attention should continue to be communicated to the provider in person, or via phone as appropriate.
Note: the message sent to the physicians will be seen within 12-24 hours – during their next encounter with MEDITECH (or during rounds).

Clinical messages are sent through the `Message/Task System`, which is accessed from the user's main menu. Select **Create** to enter a new message.
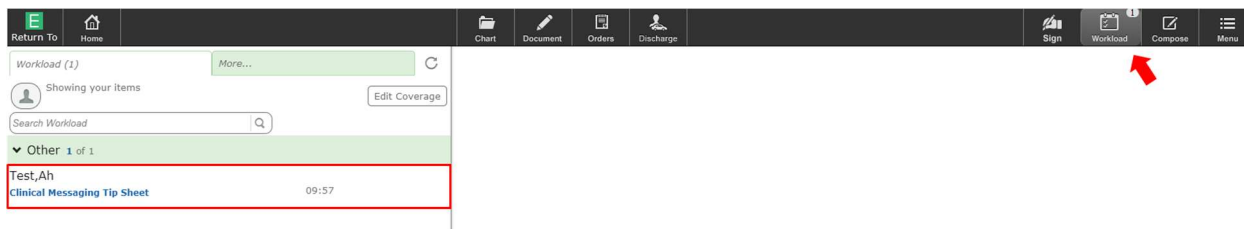

Select the **Clinical** message type.

Complete the **Patient** and **Subject** fields, and select the intended **User** for receipt of your message. If left blank, **priority** will default to low.

Select **discussion** to enter the body of your message. Once complete, select **send.**
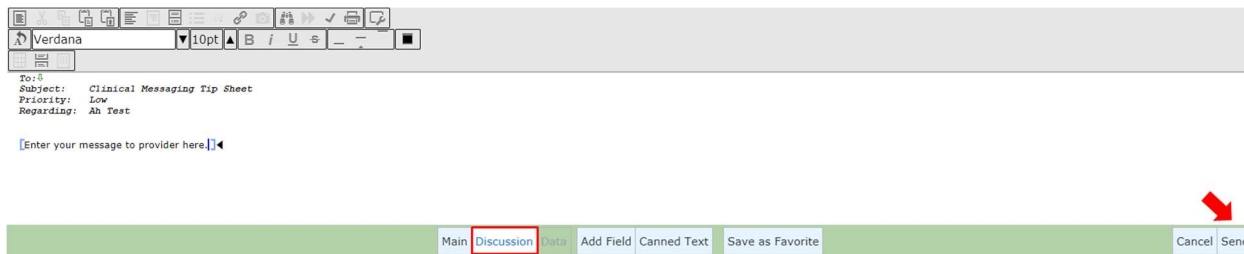
Providers will access these messages from their **workload** items.

REMINDER: Clinical Messaging is a **one-way** communication tool. Allied health/Nursing cannot reliably receive response messages from providers. Providers are responsible for follow-up regarding message content as appropriate.