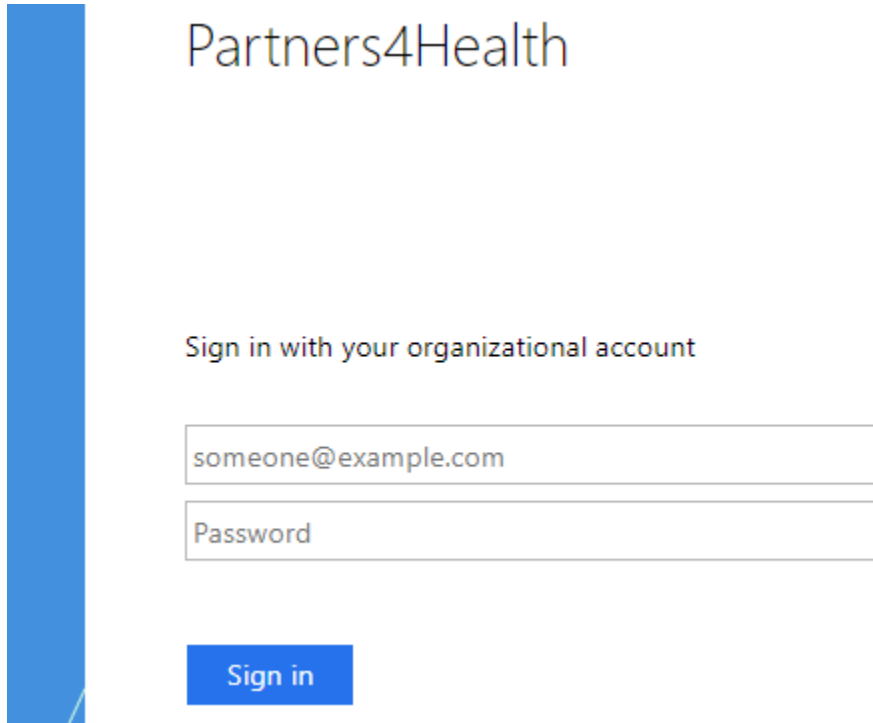


How to Terminate Frozen TC52 Mobile Expanse Session

- 1) From a computer, navigate to <https://mobile.partners4health.ca/>

The image shows the login page for Partners4Health. On the left is a solid blue vertical bar. To its right, the text "Partners4Health" is displayed in a large, thin font. Below this, the instruction "Sign in with your organizational account" is shown. There are two input fields: the first contains the email address "someone@example.com" and the second is labeled "Password". A blue "Sign in" button is positioned below the password field.

Partners4Health

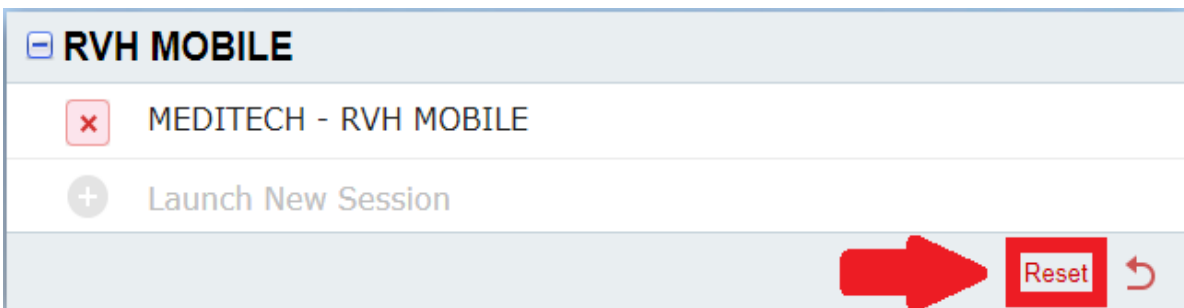
Sign in with your organizational account

someone@example.com

Password

Sign in

- 2) Sign in using your **email address** and password.

The image shows a session management interface titled "RVH MOBILE" with a minus icon. It lists an active session "MEDITECH - RVH MOBILE" with a red square containing a white 'x' icon to its left. Below this is a "Launch New Session" option with a plus icon. At the bottom right, a red arrow points to a red-bordered button labeled "Reset", which has a circular arrow icon to its right.

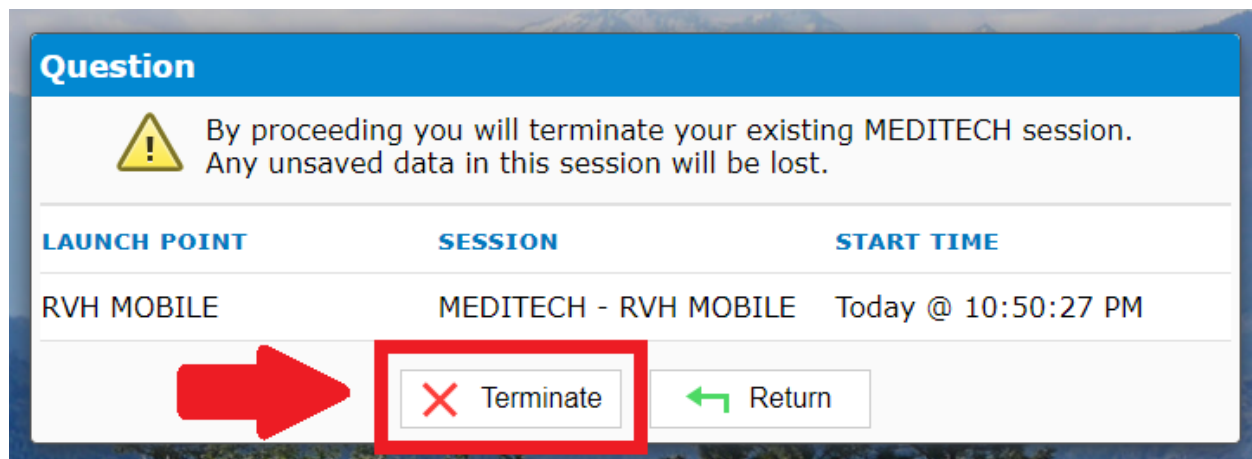
RVH MOBILE

MEDITECH - RVH MOBILE

Launch New Session

Reset

- 3) Click reset



4) Click Terminate

You should now be able to re-launch Expanse on the Zebra TC52. If you have any further issue, please contact the Care4 Command Centre at x57000!