CARE4 MODULE NAME: OM Allied Health Suggested Orders Using Hold Queue

Overview

Suggested orders are used by consulting physicians and allied health professionals. Suggested orders are entered as Hold Queue orders, so the MRP has the ability to view and assess these orders before they become active in the system.

- 1. Select your patient from status board/tracker, open chart, select Orders
- 2. Select Hold Queue from the header buttons



3. Select Create New Event from the footer buttons

Create New Event

4. Select Event Reason from the list – Suggested Orders (Non-Provider Clinician)

New Hold Queue Event						
* Event Reason * Facility	Block Room - Anesthesia Orders Direct Admission					
*Timeframe O Today	PACU Anesthesia Orders Post-Op Orders (Surgical Day Care) - Surgeon Pre-Op Olinic (PAC) Pre-Op Orders (Day of Surgery)-Anesthesia Pre-Op Orders (Day of Surgery)-Surgeon					
0 2 0 3 0 4	Suggested Orders (Non-Provider Clinician) Suggested Orders (Physician-to-Physician) <free text=""></free>					

- 5. Facility Defaults
- 6. Timeframe Today defaults
- 7. Click OK
- 8. Ordering Provider Defaults
- 9. Order Source Select Therapeutic Assess/Protocol
- 10. Select New Orders
- 11. Enter order(s) change to Name to enter orders by name or to Category to select the order from the category (same process as regular order entry)
- 12. If you are suggesting medication orders, Select New Meds
- 13. Complete required queries if applicable
- 14. Submit, enter PIN
 - The orders are now queued to the provider to review and activate

t	Current Orders Transfer Orders Hold Queue D History					
	Hold Queue Events	Category 🔻	Ordering Provider	Start	Stop	
	- Suggested Orders (Non-Provider Clinician)				17/09/2021	
	- Hold Queue Orders					
	magnesium citrate 50 mg/mL [Citro-Mag, Citrod 30 ml PO BID PRN	Med	Aadnesgaard, Natalie, NP	Upon Activate		

15. Status Board Hold Queue column will now display Yes

When the chart is opened, users will see the following message – proceed to Open Chart or Current Orders if wanting to enter new orders



Only physicians will proceed with Hold Queue to activate the suggested orders

Once the MRP has activated the orders, the Hold Queue Yes will be removed

Note

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Hold Queue orders can also be activated by nursing when physicians put in hold queue orders for direct admissions





